



NORTHWEST CT PUBLIC SAFETY

NOW HIRING CALL TAKERS

Northwest Public Safety is a private, not for profit, Regional 9-1-1 Communication Center serving municipalities throughout CT for over 40 years. Northwest is responsible for dispatching 12 EMS Agencies, 11 Fire Departments, 1 Regional ALS Fly Car System, 2 Law Enforcement Agencies and providing CMED Service to 28 Cities and towns and 6 area Hospitals.

General Job Description:

- Answering Incoming 911 phone calls
- Gathering Critical Information from Callers
- Entering information into Computer Aided Dispatch System
- Making quick decisions and reacting with reason
- Answering all non-emergency calls, determine the caller's needs, and route the call to the appropriate dispatcher or agency
- Remaining calm, professional, courteous and respectful at all times
- Ability to work efficiently under pressure

Experience Preferred - Training Provided

Email Resume & Cover Letter to SStirk@nowestps.org

Mail to Address Listed Below, Attn: Human Resources

Or Apply Online at www.nowestps.org

**Northwest Connecticut Public Safety
Communications Center, Inc.**
95 Union Street
Waterbury, CT 06706

Come Join our
Team!

Salary
\$17.44 - \$22.00
per hour

Shifts:
Days
Evenings
Overnights

Must be Available
for Holidays &
Weekends

Criminal
Background Check,
Drug Screen &
Physical will be
Conducted

