

VALLEY SHORE EMERGENCY COMMUNICATIONS, INCORPORATED

State Police Troop F
315 Spencer Plains Road
P.O. Box 497
Westbrook, CT 06498

Communications Center: 860-399-7921
Administrative Office: 860-399-2435
Fax: 860-399-6456
Web: www.valleyshore911.org

POSITION POSTING

Title:	Telecommunicator
Group:	Operations
Position Type:	Per-Diem
FLSA:	Non-Exempt
Salary/Rate:	\$27.63/hour, with shift differentials
Posting Date:	October 13, 2026
Closing Date:	November 3, 2026

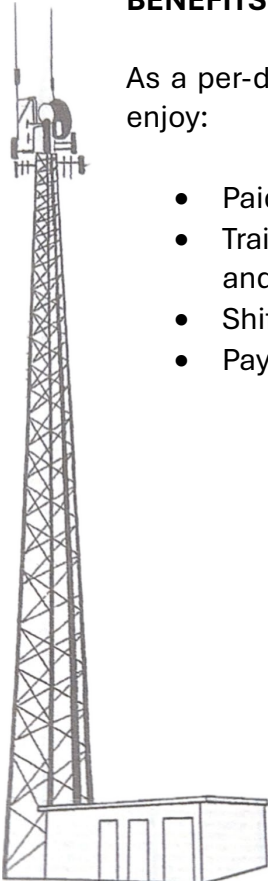
Valley Shore Emergency Communications, a regional 911 dispatch center serving 12 municipalities and coordinating fire and EMS, and services for 20 agencies as well as regional CMED (Coordinated Medical Emergency Direction), is seeking dedicated individuals to join our team as 911 Telecommunicators.

As a 911 Telecommunicator, you will serve as the vital link between the public, first responders, and medical facilities. This role involves answering emergency and non-emergency calls, dispatching fire and EMS resources, and coordinating medical communications between field units and area hospitals. The ideal candidate thrives in a fast-paced, team-oriented environment and can remain calm under pressure.

BENEFITS

As a per-diem 911 Telecommunicator at Valley Shore Emergency Communications, you'll enjoy:

- Paid Time Off: Vacation and sick leave based on total annual hours worked.
- Training and Development: Access to ongoing training, certification opportunities, and professional development opportunities.
- Shift Differentials: Additional pay for evening, overnight, and weekend shifts.
- Pay step increases for every 2,000 hours worked.



VALLEY SHORE EMERGENCY COMMUNICATIONS, INCORPORATED

State Police Troop F
315 Spencer Plains Road
P.O. Box 497
Westbrook, CT 06498

Communications Center: 860-399-7921
Administrative Office: 860-399-2435
Fax: 860-399-6456
Web: www.valleyshore911.org

QUALIFICATIONS:

- High school diploma or equivalent.
- Experience in emergency communications and/or public safety (preferred)
- Licensed as an Emergency Medical Service Provider (preferred)
- Ability to obtain the following certifications within one (1) year of hire:
 - APCO Emergency Medical Dispatch (EMD)
 - State of Connecticut Telecommunicator Certification
 - E911
 - NIMS: IS-100, IS-200, IS-700
- Successful candidate(s) must pass the following pre-employment testing:
 - Background Check
 - Drug Screening
 - Physical Examination

TO APPLY FOR THIS POSITION:

Interested parties should apply at PublicSafetyApp.com by the specified closing date.

The hiring of a telecommunicator is a multiple phase process, and generally includes:

1. Application
2. Skills Evaluation
3. Oral Interview Panel
4. Background Investigation
5. Medical Exam/Drug Testing

Only candidates selected for the skills evaluation and interview will be contacted.

Questions may be directed to Operations Manager Steven Tyc at styc@valleyshore911.org.

Valley Shore Emergency Communications, Inc. is an equal opportunity employer.

