



CITY OF WEST HAVEN

WEST HAVEN E.R.S

9-1-1 EMERGENCY COMMUNICATIONS CENTER

***** NOW HIRING*** ***NOW HIRING*** ***NOW HIRING*****

Certified Public Safety Telecommunicator

The West Haven ERS (Emergency Reporting System) is accepting applications for the Certified Public Safety Dispatcher position. **All interested candidates must be certified as a Connecticut Public Safety Dispatcher.** A strong knowledge of CAD/RMS systems and the ability to multi-task between phone, radio, and computer systems is essential.

Candidates must have excellent interpersonal skills, have a strong interest in serving the public, and be willing to work a variety of shifts, including weekends, midnight, and holidays. Overtime is a requirement of this position. Bilingual candidates are encouraged to apply. **YOU MUST APPLY ONLINE AT POLICEAPP.COM**

THE CLOSING DATE IS FRIDAY, MARCH 28, 2025

Preferred Qualifications

- ✚ **CERTIFIED training in Priority Dispatch/International Academy EMD**
- ✚ **Experience using ProQA Software**
- ✚ **Experience using NexGen CAD**
- ✚ **Collect/NCIC Certification**

Additional Information

- ✚ Hourly Rate: Range \$23.41 - \$31.22 per hour
- ✚ Shift Differential \$.95 per hour for evening shift
- ✚ Shift Differential \$1.05 per hour for midnight shift
- ✚ Meal allowance of \$10.00 when required to work more than 10 hours
- ✚ \$500 Uniform allowance
- ✚ Paid training
- ✚ Continuing education
- ✚ 4 Personal Days, per fiscal year
- ✚ 13 Paid Holidays
- ✚ Paid Vacation
- ✚ Education Assistance
- ✚ 401K Pension Plan